

Terms and Conditions (Vendors)

Acceptance of an order constitutes acceptance of all conditions hereof. Acceptance of an order is to be acknowledged by return mail or fax. Excess unauthorized shipments are subject to rejection and return at shipper's expense. All changes must be made in writing. Verbal instructions are not authorized. No charges allowed for boxing or crating unless previously arranged. We reserve the right to cancel an order if the material is not received within the times specified. Purchase order number must appear on invoice(s) and packing slip(s). Acceptance of an order also acknowledges 'Right of Access' is required at all levels of the supply chain involved in the order and to all applicable records. Immediate notification is required upon discovery of non-conforming product and inspection or test equipment. Record retention requirement is 10 years unless otherwise noted. Notice is required for any changes in product and/or process definition and where required, obtains ICTC approval. Acceptance of an order requires all metals to be IAW DFARS 252.225.7009, Conflict Free (per U.S. Dodd-Frank consumer protection act and EU regulation 2017/821), and Mercury Free. All material must also be in agreement with AS5553 Counterfeit Prevention.

Vendors must also comply with the requirements of AS9100D:2016 Section 8.4.3 (Information for External Providers).

ICTC must be notified of any changes to a vendor's quality management system.

